



CLARK FAMILY

• DIRECT CARE •



Patient Handbook



greetings

WELCOME TO CLARK FAMILY MEDICINE! FIRST, THANK YOU FOR TRUSTING ME WITH YOUR HEALTHCARE AND BEING INNOVATIVE WITH YOUR WELL-BEING. OUR CLINIC VALUES ARE TO PROVIDE AN INNOVATIVE ENVIRONMENT WHICH STRIVES TO PROVIDE TRUSTWORTHY, INSPIRING, AND CONVENIENT CARE WITH TRANSPARENT PRICING.

I AM EXCITED TO HAVE YOU AS A PATIENT TO CREATE A LONG-LASTING RELATIONSHIP TO TRULY OPTIMIZE YOUR HEALTH AND WELLNESS. THIS MODEL OF CARE WILL ALLOW ME TO PROVIDE A MORE PERSONALIZED AND HIGHER LEVEL OF MEDICAL CARE THAN HAS EVER BEEN AVAILABLE IN POCATELLO.

welcome to the family

CLARK FAMILY MEDICINE IS EXCITED TO PROVIDE DIRECT PRIMARY CARE TO THE POCA TELLO, IDAHO AREA. I CARE DEEPLY ABOUT HELPING PEOPLE, BUT FOUND THAT THE TRADITIONAL MODELS OF HEALTHCARE DON'T DO THAT.

THE PURPOSE OF MY PRACTICE IS TO BE THERE FOR PATIENTS WHEN THEY ARE SICK, BUT ALSO TO IMPROVE THEIR HEALTH AND WELL-BEING LONG-TERM.

I PROVIDE BETTER, MORE AFFORDABLE MEDICAL CARE WHILE CULTIVATING PERSONAL RELATIONSHIPS WITH OUR PATIENTS AND DEVOTING TIME TO THEIR INDIVIDUAL NEEDS. BY DOING SO, PATIENTS WILL ENJOY A MORE FULFILLING LIFESTYLE.



DR. SHARLA CLARK, DO



CLINIC HOURS
MON-THURS 9AM-5PM
FRI AS NEEDED

TEXT MESSAGING
AVAILABILITY
MON-FRI 8AM-8PM

How do I contact you?

GENERAL GUIDELINES
EMERGENCY: CALL 911 OR GO TO ER

FOR URGENT NEEDS: TEXT
NON-URGENT NEEDS: EMAIL

PLEASE KNOW THAT I RESPOND TO TEXT MUCH FASTER
THAN PHONE CALLS/VOICEMAILS!

CONTACT INFORMATION

PHONE/TEXT: 208-595-6976

FAX: 208-480-9590

EMAIL: SHARLA.CLARK@CLARKDPC.COM

ADDRESS: 1246 YELLOWSTONE AVE SUITE A2
POCATELLO, ID 83201

PLEASE BE RESPECTFUL OF THE TIME OF DAY WHEN
CONTACTING THE DOCTOR.

appointments



TEXT OR EMAIL ME TO MAKE AN
APPOINTMENT



WWW.CLARKDPC.COM

medication refills



EMAIL ME AT
SHARLA.CLARK@CLARKDPC.COM FOR ANY
MEDICATION REFILLS. PLEASE ALLOW 48
BUSINESS HOURS TO COMPLETE. I WOULD
ASK THAT YOU KEEP TRACK OF WHEN YOU
WILL NEED A REFILL AND GIVE ME TIME TO
GET TO IT BEFORE YOU RUN OUT.

**FOR ANY CONTROLLED SUBSTANCES, YOU
WILL BE REQUIRED TO BE SEEN AT MINIMUM
EVERY 6 MONTHS, SOONER IF NEEDED**





fees and payment

KIDS: 0-18 \$40 / MONTH (\$30 PRE-ENROLLMENT)

ADULTS: 19-45 \$79 / MONTH (\$69 PRE-ENROLLMENT)

ADULTS: 46+ \$99 / MONTH (\$89 PRE-ENROLLMENT)

A 10% DISCOUNT WILL BE APPLIED TO THE TOTAL FEE FOR ANNUALLY PRE-PAID MEMBERSHIPS

THERE WILL BE A ONE-TIME \$100 REGISTRATION FEE PAYABLE WITH YOUR FIRST MONTHLY PAYMENT (WAIVED FOR PRE-ENROLLMENT)

YOU MAY PAY WITH ALL MAJOR CREDIT/DEBIT CARDS OR ACH FUNDS. YOU CAN SIGN UP TO AUTO PAY MONTHLY.



Tech



I AM USING AN ELECTRONIC MEDICAL RECORDS SYTEM NAMED HINT. THERE IS A PORTAL THAT YOU CAN MANAGE PAYMENTS (CHANGE PAYMENT TYPE ETC).

YOU WILL TEXT/CALL ME AT THE CLINIC NUMBER AND ALL INFORMATION WILL BE PART OF YOUR MEDICAL FILE.

PLEASE KEEP IN MIND I HAVE LEARNED I RESPOND MUCH QUICKER TO TEXTS!



thank you!



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QUESTIONS? WE'RE HERE TO
HELP.

208-595-6976

SHARLA.CLARK@CLARKDPC.COM